



BSNL EMPLOYEES UNION

Central Head Quarters

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P. Abhimanyu
General Secretary

Main Recognised Representative Union.
Dada Ghosh Bhawan, 2151/1, New Patel Nagar,
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BSNLEU/408(BSNL MRS)

25.03.2021

To,

Shri P.K. Purwar
CMD BSNL,
Bharat Sanchar Bhawan,
H.C. Mathur Lane, Janpath,
New Delhi – 110 001

Sir,

Sub: - Requesting for the settlement of the medical claims at the SSA Head Quarters itself, instead of at the BA Head Quarters – req.

We wish to bring the following to your kind notice, for favour of necessary action

The BSNL Corporate Office is issuing a series of letters, with regards to the consolidation of the Business Areas. One among the instructions is related to the medical claim of the employees. The Corporate Office has stipulated that, the medical claims of the employees would be settled only at the Business Area level. It is needless to state that, after consolidation of the Business Area, the employees need to travel hundreds of kilometres for reaching the BA Head Quarters.

It is our past experience that, the medical claims submitted by the employees, get held up and are not paid on time, on many occasions. This may be due to various reasons. On such occasions, the employees unavoidably have to go to the concerned office, to get the bills settled. This sort of incidents take place frequently. Now that the bills would be settled only at the BA Head Quarters, the affected employees will have to travel hundreds of kilometres to get his / her medical bill payment expedited. This will certainly cause unnecessary hardship to the employees.

In view of the foregoing, we request you to kindly look into the matter and cause to issue necessary instruction, so that the medical claims of the employees are settled at the SSA level itself, instead of being dealt with at the BA Head Quarters level. Since, this is a serious issue, I request you to kindly bestow your kind attention to this issue and cause to issue necessary instruction for the settlement of the medical claims at the SSA Head Quarters itself.

Thanking you,

Yours sincerely,

[P. Abhimanyu]
General Secretary

Copy to: (1) Shri Arvind Vadnerkar, Director (HR), BSNL, Bharat Sanchar Bhawan, New Delhi – 110001
(2) Shri Manish Kumar, GM(Restg.), BSNL C.O., Bharat Sanchar Bhawan, New Delhi – 110 001